ELDERS estates •••

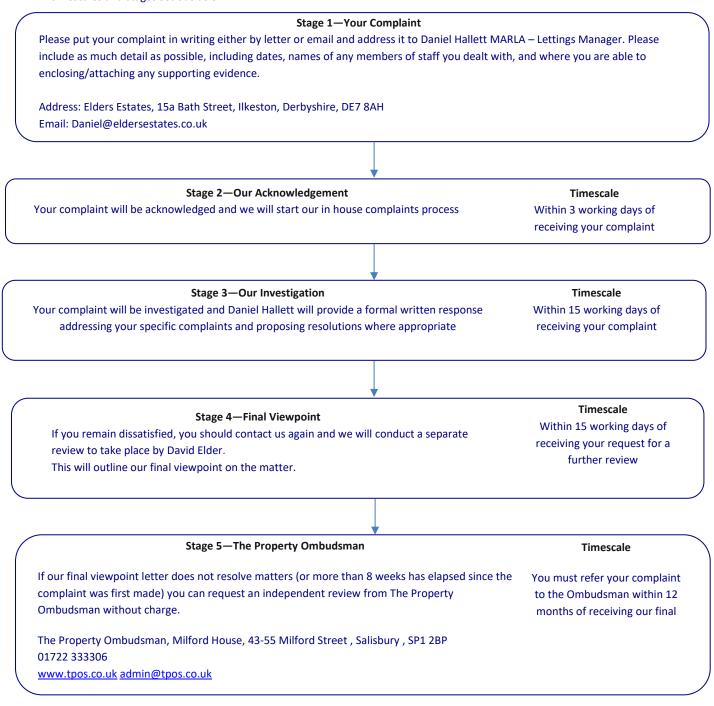
15A Bath Street, Ilkeston Derbyshire. DE7 8AH 01159 32 55 23 info@eldersestates.co.uk



In-house complaints procedure

We are committed to providing a professional service to all our clients and customers. If things go wrong we need you to tell us about them. This will help us to improve our service going forward and resolve issues as soon as possible.

If you have a complaint, please put this in writing (letter or email) to us. We will then acknowledge and respond in line with the timescales and stages set out below.



All Agreed Ltd, trading as Elders Estates

Company Registration Number: 11854314 Registered Office: 31 Market Place, Ripley, Derbyshire, DE5 3HA

